



Chester, IL

**Policy Title: Office of Civil Rights Section 1557-Non-discrimination Notice**

**Effective Date: 9/1/2018; revised 9/2020**

**NOTICE**

Memorial Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, religion, sexual orientation, gender identity, or sex. Memorial Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, religion, sexual orientation, gender identity or sex.

**Memorial Hospital:**

- Provides free aids and services to people with disabilities to communicate effectively with use, such as:
  1. TTY Services for persons who are deaf or hearing impaired
  2. Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  1. Qualified interpreters through Stratus Audio
  2. Information written in other languages

**If you are in need of assistance, please make our staff aware of your request.**

Contact us at 618-826-4581.

If you believe that Memorial Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, religion, sex, sexual orientation, or gender identity, you can file a grievance with: Memorial Hospital Administration, 1900 State Street, Chester, IL 62233, fax #618-826-2899 or TTY 7-1-1 or 1-800-526-0844. You can file a grievance in person, by mail, e-mail, phone or fax. If you need help filing a grievance the Memorial Hospital Compliance Officer is available to help you at phone number 618-826-4581, ext. 1156.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, for by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-868-1019, 1-800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Assistance Services:

**English**

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-618-826-4581.

**Español (Spanish)**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-618-826-4581.

**Polski (Polish)**

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-618-826-4581.

**繁體中文 (Chinese)**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-618-826-4581。

**한국어 (Korean)**

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-618 826-4581 번으로 전화해 주십시오.

**Tagalog (Tagalog – Filipino)**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-618-826-4581.

**العربية (Arabic)**

خدمات المساعدة اللغوية متاحة لك بالمجان. اتصل برقم فإن ، اللغة كنت تتحدث اذكر إذا : رقم 618-826-4581 ملحوظة و بالكم الصم هاتف :

**Русский (Russian)**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-618-826-4581.

**ગુજરાતી (Gujarati)**

◆ યુનાનિકોડ નામ: જો તમે ◆ જરાતી બોલતા હો, તો નિના: ◆ એક ભાષા સહાય સેવાઓ તમારા માટે ◆ ઉપલબ્ધ છે. ફોન કરો 1-618-826-4581.

**اردو (Urdu)**

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال 1-618-826-4581 کریں۔

**Tiếng Việt (Vietnamese)**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-618-826-4581.

**Italiano (Italian)**

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-618-826-4581.

**हिंदी (Hindi)**

ध्यान दें: यदि आप ◆ हिंदी बोलते हैं ◆ तो आपके लिए मुफ्त में ◆ भाषा सहायता सेवाएं उपलब्ध हैं। 1-618-826-4581 पर कॉल करें।

**Français (French)**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-618-826-4581.

**Αλληνικά (Greek)**

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι

οποίες παρέχονται δωρεάν. Καλέστε 1-618-826-4581.

**Deutsch (German)**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-618-826-4581.

Non-discrimination Taglines:

[Memorial Hospital] complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, religion, sexual orientation, gender identity or sex.

**Español (Spanish)**

[Memorial Hospital] cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

**Polski (Polish)**

[Memorial Hospital] postępuje zgodnie z obowiązującymi federalnymi prawami obywatelskimi i nie dopuszcza się dyskryminacji ze względu na rasę, kolor skóry, pochodzenie, wiek, niepełnosprawność bądź płeć.

#### 繁體中文 (Chinese)

[Memorial

Hospital]遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

#### 한국어 (Korean)

[Memorial Hospital]은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

#### Tagalog (Tagalog – Filipino)

Sumusunod ang [Memorial Hospital] sa mga naaangkop na Federal na batas sa karapatang sibil at hindi nandidiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian.

#### العربية (Arabic)

مزنلى سنجلا و افقاءاً و [Memorial Hospital] و ا نوللا و ا قرعلا ساساً بلع زبمى لاو اهب لومعملا قىلار دفلا قىندىملا قوقحلا نيناو قب نسلا و ا ينطولا لصالا

#### Русский (Russian)

[Memorial Hospital] соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

#### ગુજરાતી (Gujarati)

Memorial Hospital લાઇ રૂપડાની સમવાયી નાગરિક અધિકાર કાયદા સાથે હુસંગત છે અને જાંતિ, રંગ, રાષ્ટ્રીય રૂળ, રૂમર, અશક્તતા અથવા કલિગના આધાર બેદભાવ રાખવામાં આવતો નથી.

#### اُردو (Urdu)

اور یہ کہ نسل، رنگ، قومیت، عمر، معدوری [Memorial Hospital] قبل اطلاق واقعی شہری حقوق کے قوانین کی تعمیل کرتا ہے یا جنس کی بنیاد پر امتیاز نہیں کرتا۔

#### Tiếng Việt (Vietnamese)

[Memorial Hospital] tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

#### Italiano (Italian)

[Memorial Hospital] è conforme a tutte le leggi federali vigenti in materia di diritti civili e non pone in essere discriminazioni sulla base di razza, colore, origine nazionale, età, disabilità o sesso.

#### हिंदी (Hindi)

Memorial Hospital लागू होने योग्य संघीय नागरिक अधिकार क़ानून का पालन करता है और जांति, रंग, राष्ट्रीय मूल, आयु, विवकलांगता, या लग के आधार पर भेदभाव नहीं करता है।

#### Français (French)

[Memorial Hospital] respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

#### λληνικά (Greek)

Η [Memorial Hospital] συμμορφώνεται με τους ισχύοντες ομοσπονδιακούς νόμους για τα ατομικά δικαιώματα και δεν προβαίνει σε διακρίσεις με βάση τη φυλή, το χρώμα, την εθνική καταγωγή, την ηλικία, την αναπηρία ή το φύλο.

**Deutsch (German)**

Memorial Hospital erfüllt geltenden bundesstaatliche Menschenrechtsgesetze und lehnt jegliche Diskriminierung aufgrund von Rasse, Hautfarbe, Herkunft, Alter, Behinderung oder Geschlecht ab.